



ROCHDALE & OLDHAM

# Maternity Voices

Working in partnership to improve maternity services



<b>Date/Time</b>	<b>Original Date: Monday 12<sup>th</sup> July 2021, 8:00pm - POSTPONED</b> Monday 19 <sup>th</sup> July 2021, 8:00pm - 9:20pm
<b>Meeting</b>	<b>Meeting #2</b>
<b>Minute taker</b>	Naomi Kenyon, Healthwatch Rochdale

Attendees	Apologies Received
Leona, Rochdale & Oldham MVP Chair Naomi, Healthwatch Rochdale (Minutes) Jules, Healthwatch Oldham Janice, CCG Rochdale Charlotte, CCG Rochdale Angela, CCG Oldham Nicola, Quality & Safety Improvement CCG Oldham Jules, Healthwatch Oldham Simon, Royal Oldham Director of Midwifery Virginia, Home Start Mary, Nigerian community association Nazia, Action Together, neighbourhood facilitator  <b>Service Users:</b> Josie Erica Antonia (interests Breastfeeding and Sling group) Michelle (interests in Maternal Mental health) Julia Francesca (interests Speech Therapy)	Melanie, Midwife Tamoor, Healthwatch Oldham Kate, Healthwatch Rochdale Rob, Healthwatch Rochdale Dan, Dad Matters Amy, Home Start, Infant Feeding Abdur, Service User Cathy, GMEC Maternity Voices Service User Rep



<https://www.facebook.com/OldhamMVP>



@ro\_mv



@oldhammvp

Agenda Item		Items Discussed	Summary of Discussion	Actions	Owner	Deadline
1	Welcome and introduction of attendees	<p>Welcome</p> <p><b>Introductions of attendees via chat</b></p> <p><u>Updates from Chair</u></p> <p><b>Infographics Work</b></p> <p><b>Comments from service users</b></p>	<p>Welcome from Chair</p> <p>Please see list above</p> <p>Working alongside other MVPs across Greater Manchester on infographics. What do service users, organisations and professionals want to see? Leona has also been in touch with Greater Manchester Doulas around this information and their thoughts and how we can work alongside to share this info. Objective is to have a standardised set of info across Greater Manchester &amp; Eastern Cheshire.</p> <p>Will be putting out survey for feedback on 1) Preference of Memory info/Safety info 2) What would you like to see (i.e assisted births, number of inductions etc)</p> <p><b>Nazia - The safety information would be useful, inductions, tears and other interventions, emergency sections/ventouse/shoulder dystocia/apgar score of baby/maternal health post birth</b></p>			



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp

			<p>also uterine/bladder rupture</p> <p>can we have this data by ethnicity?</p> <p><b>Antonia</b> - Can the info be more specific? Eg induced then had to have a caesarean, how many have ended up with induction? Emergency caesarean after starting in suite.</p> <p><b>Francesca</b> - Stats is a great idea</p>			
		<b>Poll (infographics)</b>	<p>A poll will be put on social media around this soon - please look/follow/like/share ROMVP social media pages (Twitter, Instagram, Facebook)</p>	Poll on Social Media	LB	End July
		<b>Simons thoughts on the infographics</b>	<p>Simon further commented that they have all the info there it is ensuring it is given in the right context, what is wanted as an ask and understanding of the outcomes.</p>	Gathering of the information	SM	
		<b>1000 days</b>	<p>Following on from Celeste attending Meeting #1 it has become apparent how vital it is to engage with women in their earliest days. If anyone would like more information on the work Celeste is doing please email us and we will put you in touch. Simon agreed to facilitate info distribution at initial booking appointment.</p>	Leona to liaise with Celeste and Simon	LB/SM	End Aug



<https://www.facebook.com/OldhamMVP>



@ro\_mvmp



@oldhammvp

		<p><b>NICE Induction consultation</b> -  <i>Apologies time ran out to update, added to minutes. LB</i></p>	<p>ROMVP was made aware very late on of the proposed changes to NICE guidelines for induction via the MVP Chairs Facebook group. Proposal to recommend induction at 39 weeks if considered to be in “at risk” groups (BMI&gt;30, Age of mother &gt;35 or BAME backgrounds).          Ideally there would have been service user engagement and a response submitted on behalf of the group however the short timescale (consultation cut off 6<sup>th</sup> July) meant this was not possible, Rochdale and Oldham Maternity Voices Partnership along with Greater Manchester and Eastern Cheshire MVP’s submitted a collective response to raise their concerns around these new guidelines.  <b>Expected publication is 14<sup>th</sup> October 2021.</b></p>			
2	Information on Rochdale and Oldham Maternity Voices Partnership (MVP)	<p>Who ROMVP are</p> <p>Application for volunteer membership</p> <p>Sign up to receive updates</p>	<p>Naomi, Healthwatch Rochdale gave an update on ROMVP and their need for volunteers. Packs ready soon to sign up as a volunteer.  <i>Michelle: Are there no paid roles available? Volunteers can only do so much and only commit a small amount of time. Shouldn’t the Trust consider actual job roles which act as advocates, so not a midwife but</i></p>	<p>To circulate recruitment information when live.</p> <p>If you wish to be added to contacts list/volunteer waiting list please email</p>	<p>NK</p> <p>ALL</p>	<p>Beginning August 2021</p>



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp



4	South Asian Women's Survey - Live	<p>What is the survey for? Can you help Translate? Orgs/Groups we can engage with.</p> <p><b>Charlotte:</b> Rochdale and Oldham MVP are set up very differently to most. Have high priority targets ensuring ALL voices are heard.</p> <p>Want to make changes, have an impact, gather "you said, we did" evidence.</p>	<p>Engagement plan alongside a survey link is being created. Asking for feedback from South Asian Women about maternity services and care they have experienced.</p> <p>Looking for Volunteers who can help translate the survey and possibly also video of the questions being asked.</p> <p>Also looking for South Asian community groups/organisations across Rochdale and Oldham, who could aid us in ensuring that we can reach women and their families to hear their views, opinions and feedback around care they received and how we could improve these services.</p> <p>This may be via a focus group, visiting an existing community group or by sharing the link or hard copy surveys with your contacts.</p> <p><b>Michelle:</b> With regards to minority groups- do you ever share with primary school nurseries? I am a primary nursery teacher who works at Broadfield school, I have access to a large group of diverse mothers. Our school also has a dedicated wellbeing team who reach out to families.</p>	<p>For Survey to be shared once created.</p> <p>Engagement opportunities within the community.</p> <p>To look at contact with Crescent Radio</p> <p>To look at working in partnership with primary schools.</p>	<p>NK</p> <p>ROMVP</p> <p>Francesca to share contact details - ROMVP Has received contact details <i>thank you</i></p> <p>ROMVP</p>	<p>Survey live end July</p> <p>Engagement from August</p> <p>ASAP</p> <p>Contact Schools from September</p>
---	-----------------------------------	---	--	---	---	---



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp

			<p><b>Nazia:</b> Also BAME connect in Oldham. The mosques have whatsapp groups for their children mosque classes. Oldham interfaith forum can strategically share this message?</p> <p><b>Mary:</b> Many of the black/African community are fearful of registering with GPs/hospitals. How can Nigerian association get volunteers to help with stopping the fear and worry and taking to appointments/organising appointments? (immigration/deportation/myths/fears)</p>	<p>For ROMVP to look at how we can support Mary and the Nigerian Community Association around pregnant people.</p> <p>Healthwatch Rochdale to connect also.</p>	<p>NK/ ROMVP</p> <p>RB, Healthwatch Rochdale</p>	<p>ASAP</p> <p>August 2021</p>
5	Local Maternity Services Update	Update from Simon, director of Midwifery, Royal Oldham	<p><b>“Freedom Day”:</b> 19.07.21 - still asking that everyone follows Covid safety regulations. Masks, PPE, social distancing, sanitising etc. Clinics/Midwives all following same safety guidelines. Want to keep everyone safe still as numbers still rising.</p> <p><b>Visiting:</b> Can now take partners to antenatal appointment. Visiting set hours still in hospitals, and minimum visitation to ensure covid safety.</p> <p><b>Birthing Partners:</b> Partners are now allowed but must ensure lateral</p>			



<https://www.facebook.com/OldhamMVP>



@ro\_mvvp



@oldhammvp

			<p>flow tests taken and following Covid health and safety.</p> <p><b>Josie:</b> Are there any changes on birth partners being allowed for induction?</p> <p><b>Simon:</b> They are allowed initial assessment, at set points of induction. Covid Safety.</p> <p>When women admitted for first 24 hours there are 5/6 women in a bay - they have a covid test, if any come back positive ALL must then be in isolation. Reducing risks not having partners at that stage.</p> <p><b>Neonatal:</b> Big changes made over the Covid pandemic. Changes have gone down well and been beneficial baby being brought to mothers bedside. New baby siblings can now visit the unit when baby 5 days old, can also re-visit when ready to go home to help transition/family dynamic changes.</p> <p><b>Staffing Issues:</b> Lots of staffing issues currently across maternity services. Rise in pregnant midwives/midwives off on maternity. Royal Oldham staff off long term sick, operation delays-covid - so off longer, suffering long covid, with covid, retirement, children isolating, contact isolating.</p>	<p><b>Response needed from Royal Oldham please, Q submitted in chat, NK.</b></p> <p><i>Nazia: Can women have a family member care for them during the labour process- from own traumatic experience, can still not trust any professional yet!</i></p>		
--	--	--	--	--	--	--



<https://www.facebook.com/OldhamMVP>



@ro\_mv



@oldhammvp



			<p>in 26 years this has been hardest year. August expected to be VERY busy. Recruitment to commence September.</p> <p><b>Q:</b> How are we communicating to women about the staffing shortages?</p> <p><b>Michelle:</b> I attended a scan last week and was waiting from 9:30am until 12:30pm -no one explained to me why I was there so long, but this update around staffing makes sense now, just wish someone had said on the day as it was very off putting.</p> <p><b>Leona:</b> maybe an update on Royal Oldham Instagram page may be a good way due to success of followers?</p> <p><b>Simon</b> agreed but said that it would have to be a considered statement as to not cause alarm.</p>	Simon to co-ordinate comms	SM	ASAP - Update - statement released by SM on Instagram 23/7/21
6	Update on coproduced items	<ul style="list-style-type: none"> <li>• Leaflets from meeting #1</li> <li>• Draft TOR sent with the invite to this meeting.</li> </ul>	<p>Leaflets - all points taken back and will be incorporated in new documents</p> <p>Terms Of Reference - no further comments, TOR now been agreed and accepted.</p>	<p>Once new documents produced to share to group.</p> <p>To review when National Maternity Partnerships have updated their toolkit.</p>	NK/ROH  ROMVP	



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp

7	Feedback Gathered: Service Users and Professionals	Maternity Services Healthwatch Rochdale FEEDBACK SURVEY - Live	<a href="https://healthwatchrochdale.org.uk/share-your-experience-local-maternity-services">https://healthwatchrochdale.org.uk/share-your-experience-local-maternity-services</a> Feedback link - gathering feedback from Maternity service users across Rochdale and Oldham.	To share link for gathering of feedback.	ALL	Ongoing
8	Questions and Answers: Meeting Participants	<b>Breastfeeding support via Home Start.</b>	<b>Antonia:</b> Can I ask about breastfeeding peer supporters from Home Start being allowed to support new parents on the postnatal ward? <b>Virginia (Home Start infant feeding support Oldham/Tameside):</b> Generally support via home visits, support calls, groups. Gave support on wards pre-covid. Information given upon discharge for Home Start to contact families, Tameside this works wonderfully. Oldham unable to get info due to GDPR and Oldham info Officer not allowing staff to share with Home Start therefore support cannot be given unless specific ask. <b>Simon (director Midwifery):</b> This is a work in progress from the Oldham team. In talks about how this can be pursued. Understands the benefits. <b>Michelle:</b> I support the need for infant feeding support directly in Oldham <b>Antonia:</b> Rochdale also need support desperately	National Breast Feeding Week 1 <sup>st</sup> - 7 <sup>th</sup> August Comms Campaign  Directory of Breast feeding services and support across Rochdale and Oldham  To hold a focus group to codesign easy to read Breast feeding information leaflet and gather feedback	ROMVP  ROMVP  ROMVP	1 <sup>st</sup> -7 <sup>th</sup> Aug  September 2021  September 2021



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp

		<p><b>Information around Covid and the Vaccine.</b></p> <p><b>Rochdale Pop Up Birth Centre</b></p>	<p><b>Michelle:</b> Any stats relating to pregnancy and the vaccine? Are those admitted vaccinated?</p> <p><b>Simon:</b> Pregnant women at greater risk if catch Covid and admitted to ICU. In 6 weeks 4 have been admitted, Delta Variant rapidly spreading. Long term effects on mother - c-section, unable to see baby, neonatal care.</p> <p>Many reports from service users of mixed messages around the vaccination. We <b>are</b> encouraging it as a hospital/staff/team. Midwives have a professional responsibility to encourage alongside NHS guidance. Vaccine Drive and would like all to encourage pregnant mothers to uptake the vaccine. Massive increase in covid positive cases.</p> <p><b>Mary:</b> If I may ask, when will birth centre commence in Rochdale?</p> <p><b>Simon:</b> Pop up birth centre put on hold due to Covid. Reviewed every 3 months. Not safe - staff shortages and covid infection rate increase. There is an ongoing commitment from Rochdale and Oldham that this will still be key.</p> <p><b>Charlotte:</b> Being re-looked at again from the commissioners, need to ensure that re-consult with women and families again around this, and</p>	<p>Consultation with CCG on the Pop-Up birth centre</p>	<p>CCG/ROMVP</p>	<p>October 2021?</p>
--	--	--	--	---	------------------	----------------------



<https://www.facebook.com/OldhamMVP>



@ro\_mvmp



@oldhammvp

		<p><b>Staff Support</b></p> <p><b>Michelle:</b> I would like to ask about maternity staff workload, pressures, mental health support and occupational support. How they are being supported?</p> <p><u>Response Simon:</u> Take mental health of staff very seriously. Northern Care Alliance “Scarf” Scheme, wellbeing, access apps, mindfulness and 4 hours “rest” can be taken, was supposed to be taken before September but been extended. Have regular staff meetings, good team support for each other. Due to take on 23 newly qualified midwives.</p> <p><b>Ensure that women’s voices are heard</b></p> <p><b>Nazia:</b> How can you ensure that women’s voices are heard and that they are listened to, especially women with English as a second language? Women who don't speak the language, how do we support them, in light of historical mistrust issues. trying to balance Covid and safety of women of all backgrounds. The workforce coming in, are they diverse backgrounds?</p>	<p>that they are informed around the decision making. Set up forum or focus group with ROMVP to gather these views.</p> <p>Update the ROMVP social medias whenever new information released</p>	ROMVP/ ROH	Ongoing
--	--	---	---	------------	---------



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp

			<p><b>Francesca:</b> It'd be interesting to know the diversity of the staff in the maternity teams.</p> <p><b>Simon:</b> Want to make sure that women and their birthing partners/families are listened to. Have regular reviews of staff, training and evaluations of service. Ensure that all complaints are dealt with. Escalation Policy in place. Interpreter services are all via phone now and have been used better/wider during covid. Conversations are had constant with staff about language they use and how come across.</p> <p><b>Antonia:</b> Using services over a decade. Last 2-3 years midwives and how they speak to you as a service user has improved.</p> <p><b>Nazia:</b> second generation families are not in need as much for interpreter services.</p> <p><b>Simon:</b> important staff also listened to.</p>	Statistics of diversity within maternity services?	Royal Oldham Hospital	For September #3
9	Agreed Actions: review with group, NK	Review of Actions from Meeting #2		See "actions" column		
10	AOB	<p><b>£100 to create care packages- theme.</b></p> <p><b>Name of the group.</b></p> <p><b>Social Media.</b></p>	<p>What could we create to give to Royal Oldham? <i>Infant Loss, Breastfeeding, Dad Pack, Well being pack, positivity pack.</i></p> <p>Instead of Volunteers?</p> <p>Please follow social medias</p>	<p>Email ideas</p> <p>Email ideas</p> <p>In footer of minutes</p>	<p>ALL</p> <p>All</p> <p>All</p>	<p>End July</p> <p>End July</p> <p>Ongoing</p>



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp

		<b>Vending Machines.</b>	These can be place in ROH, containing essentials for birth/baby/parents. Midwives can use discretion to key in a code to get items for parents with financial difficulties. All items have been certified as baby friendly.	What are thoughts on these? Good idea/bad ideas?	All	End July
		<b>Leaflets sent with meeting invite</b>	Dad Matters - info and groups Vitamin D and the importance	To share	ALL	Ongoing
		<b>MEETING LINK</b>	<b>Evaluation Survey - please complete to capture demographics of attendees</b> <a href="https://www.surveymonkey.co.uk/r/8WH535S">https://www.surveymonkey.co.uk/r/8WH535S</a>	<b>To complete meeting demographics survey</b>	<b>ALL ASAP</b>	<b>30.07.2021</b>

**Proposed date of next Rochdale and Oldham Maternity Voices Partnership meeting:**

Monday 20<sup>th</sup> September 2021, 8:00pm - 9:00pm via Zoom

If you would like to receive updates and information around Rochdale and Oldham MVP or would like to be added to our volunteers contact list please let us know.

Leona Barlow, Rochdale and Oldham MVP Chair - Minutes accepted -23.07.2021



<https://www.facebook.com/OldhamMVP>



@ro\_mvp



@oldhammvp