



<b>Date/Time</b>	Wednesday 2nd June 2021	7pm-8.40pm
<b>Meeting</b>	MVP introduction Meeting	<b>Meeting #1</b>
<b>Minute taker</b>	Rob Butler/Naomi Kenyon	

Attendees	Apologies Received
Leona (Rochdale and Oldham MVP Chair) Naomi (Healthwatch Rochdale Volunteer and Involvement) Kate (CEO Healthwatch Rochdale) Rob (Healthwatch Rochdale Admin) Julie (Healthwatch Oldham Engagement) Amy T (Homestart infant support) Angela W (Oldham CCG) Janice (HMRCCG) Angie (service user and breastfeeding champion) Antonia (service user/sling library/breastfeeding) Celeste (Community Engagement Nurturing Foundations/1000 days project) Dan (Dads Matters) Francesca (Speech Therapist/ Service User) Josie (service user) Mel (lead Midwife) Sarita (Clinical Lead - Early Att service parent/infant MH) Grace (National Childbirth Trust) Simon (director of midwifery) Faye (public voice lead/MVP NW) Lucy (relax with lucy, Baby Loss App) Josie (service user) Anita	Kimberly (service User, Founder The Women of Whitworth Project) Nazia (Action Together Women's Foundation Group, holistic therapist) Charlotte M (HMR CCG children and maternity) Sarah (Service User) Tamoor (Manager Healthwatch Oldham) Abdur (Service User/Dads Voice) Ruth (Service User) Emma (Service User/New Mum) Sheree (Service User/Pregnant) Lizzie (Service User) Erica (service user) Charlotte (service User)

Agenda Item		Items Discussed	Summary of Discussion	Actions	Owner	Deadline
1	Welcome and introduction of Rochdale and Oldham Maternity Voices Partnership (MVP)	<p>Welcome from Healthwatch Rochdale (HWR) and newly appointed Chair.</p> <p>Chairs introduction to self and then round robin of attendees.</p>	<p>Welcome from Kate Jones, CEO Healthwatch Rochdale.</p> <p>Leona, newly appointed Chair for Rochdale and Oldham MVP introduced self and role. Start Date 31.05.21 for 12 months.</p> <p>All attendees introduced self and interest in MVP (service Users, professionals, organisations) - See <i>Attendees List above</i></p>			
2	Information on Rochdale and Oldham Maternity Voices Partnership (MVP)	What is the Rochdale and Oldham Maternity Voices Partnership?	<p>Detailed intro about MVP from Naomi and Leona, also pushing for recruitment of MVP volunteers</p> <p>This week (1-7 June) National Volunteers Week.</p>	<p>*Push for recruitment of MVP volunteers</p> <p>*follow up via email put in chat and also interested participants to email <a href="mailto:info@romvp.org.uk">info@romvp.org.uk</a> to consent to sign up of/ info sharing</p> <p>*MVP Volunteer Info to be added to Comms/Social Medias/Leaflets</p>	<p>Healthwatch Rochdale and Oldham</p> <p>CCG</p> <p>ROH</p>	<p>Ongoing via website/comms</p> <p>Ongoing via comms</p> <p>Ongoing via comms/leaflets</p>



				*Development of specific Rochdale and Oldham MVP on Healthwatch Website	Healthwatch Rochdale and Oldham	Ongoing
3	Rochdale and Oldham Maternity Voices Partnership Draft Terms of Reference (TOR)- Review	Rochdale and Oldham DRAFT TOR sent prior to meeting to attendees for review	<p>MVP TOR define the purpose and structure of the group who have agreed to work together to accomplish a shared goal.</p> <p>TOR was discussed as a document for feedback from the group.</p> <p>The TOR are a national MVP document that are adjusted to suit the needs of our specific group.</p> <p>Comments: -Very lengthy document -can it be in audio?</p>	<p>* TOR to be reshared to attendees</p> <p>*Feedback on document from group to be emailed back to HWR ASAP</p> <p>*TOR to be agreed upon</p>	<p>Healthwatch Rochdale to re-share and gather feedback on document</p> <p>Group to agree upon TOR</p>	<p>Friday 11<sup>th</sup> June 2021</p> <p>End June 2021</p>
4	Local Maternity Services Update	Update from Royal Oldham Maternity Services.	<p><b>Simon presented the update to the group.</b> Laptops are being deployed to 80 on the ground maternity staff to ensure better facilitation and engagement.</p> <p>Décor and posters of maternity wards have been updated, the feel</p>	*To share any documentation/leaflets with HWO and HWR to aid signposting and feedback services.	Simon	Ongoing



			<p>and signage of the ward has been massively considered, service users have been involved in the process.</p> <p>Discharge cards have been produced in 17 languages.</p> <p>All users of Mat services are now asked to do lateral flow tests across Greater Manchester (and nationally) they can be obtained free.</p> <p>Continuity Teams been very successful - Royal Oldham are one of the best performing.</p> <p>Service Improvement for birthing families with learning disabilities.</p> <p>Improvements in Neonatal care over the pandemic - babies taken to mums bedside - worked really well and has been successful.</p> <p>Increase in Breastfeeding during pandemic 😊</p>	<p>*Healthwatch Rochdale and Oldham to share this information via their comms</p>	<p>Healthwatch Rochdale and Oldham</p>	<p>Throughout June 2021 (or guidance changes)</p>
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5	<p>Leaflet Review:</p> <ul style="list-style-type: none"> <li>-Prevention of preterm clinic</li> <li>-Outpatient: Induction of Labour</li> <li>-Induction of Labour</li> </ul>	<p>Leaflets sent to attendees prior for review/feedback.</p> <p>"Induction of Labour" discussed with Mel leading discussion.</p>	<p><b>Overview given by Mel, Lead Midwife ROH.</b>  <i>NB:Time was restricted so this needs picking up at a later date.</i></p> <p>Choice was a big area and empowerment in relation to inductions this is something that needs further research and promotion.  Query around the need for induction -response: The induction of labour guidelines follow NICE.  Risk of forceps was raised that individuals should be fully informed.  Service users felt Midwives informative/sympathetic around Induction but Consultants not so much so.</p> <p>Queries around can it be made clearer that you can change your mind around an induction as you have the right to do so.</p> <p>Dad information in Maternity services and groups to be pushed</p>	<p><b>Verbal Feedback from Group on Leaflets:</b></p> <ul style="list-style-type: none"> <li>-Change the image of the man and women to something more representative.</li> <li>-More imagery, less text</li> <li>-obtain service users feedback before finalising</li> <li>-glossary included for technical terms</li> <li>-Targeted leaflets for Dad/father</li> <li>-Other languages</li> <li>-Can these be produced in audio file?</li> <li>-inclusive images</li> </ul> <p>*Resend leaflets to group for comment/feedback</p> <p>*Add leaflets to ROMVP facebook page and HWR/HWO website inviting review</p>	<p>Mel to take back to The Quality Improvement team</p> <p>Healthwatch Rochdale</p> <p>Healthwatch Rochdale and Oldham</p>	<p>Friday 11<sup>th</sup> June - all comments back by.</p>
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			<p>where possible as there is a lack of these and awareness needs to be raised. Dads involvement also in making decisions such as induction.</p> <p>Question raised around consultation on leaflets for the future and to ensure more collaboration/time for discussion.</p> <p>Simon replied due to newly reformed MVP group and time restraints this has been a quicker consultation than would usually do.</p>			
6	Feedback Service Users and Professionals	Attendees asked if they have feedback for discussion on Maternity Services locally.	<p><b>Topics raised during the discussion :</b> C section, Breast feeding support and differences between boroughs, induction time frames and choices.</p> <p>Tongue tie. Simon addressed this question. It is part of newborn observations. Midwives in Oldham are specially trained to snip tongue tie however challenge is that until feeding issues are</p>	<p>*Hospital Data to be shared quarterly to Rochdale and Oldham MVP at future meetings</p> <p>*Data from Care Opinion and Civi CRM to be gathered and shared</p> <p>*Data from National Maternity Voices partnership</p> <p>*Data from feedback surveys from Healthwatch Rochdale and Oldham</p>	Simon/CCG	For future meetings (dates to be set)



			<p>presented it's hard to identify in newborn check.</p> <p>Post pregnancy assessment/physio both national things that are in discussions. Healthwatch Oldham commented that they had a lot of queries in relation to new mums not being invited for post natal checks (these concerns were raised with the CCG)</p> <p>Personal experiences and how overseas tackle the same issues.</p> <p>Case studies are required. Family feedback from not only the mother but, fathers and grandparents/birthing partners/families.</p>			
7	<p>Questions and Answers: Meeting Participants</p>	<p>Participants to ask questions and answers, where possible to be given.</p>	<p>Q: How can we gather more feedback? Banners in ROH advertising MVP, QR Code, Text Number for feedback, Q: Can we do engagement Sessions in the Royal Oldham Hospital?</p>	<p>*QR and Text services to be shared with the group  *Simon-Banners in hospital</p>	<p>Healthwatch Rochdale  Simon, Royal Oldham Hospital  Healthwatch and Maternity Services</p>	<p>14<sup>th</sup> June 2021  July 2021  Ongoing gathering of feedback</p>



			<p>Healthwatch Rochdale and Oldham have engagement co-ordinators who are welcome to do “stalls” or visits to new mums in the hospital with MVP volunteers/chair.</p> <p>Q:Satisfaction Surveys? QR Code, Text service, MVP survey monkey, Leaflets, focus groups</p> <p>Q: Can GP’s have involvement in the Rochdale and Oldham MVP?</p> <p>There are two doctors who are on the Rochdale and Oldham MVP list - one from Rochdale and one from Oldham both whom have a specific interest in Maternity/Childrens services. They can not make every meeting but will be in attendance at some and are also happy for us to send them questions/asks.</p> <p><u>AMENDMENT to be added from Dad Matters:</u> <i>Dan asked Simon about Dad Matters delivering outreach within Rochdale &amp; Oldham to</i></p>	<p>*feedback from family members</p> <p>*Sarita - link with steering group</p> <p>*Contact direct with posters etc for engagement/involvement</p>	<p>To share leaflets/posters/feedback links</p> <p>Leona to contact Sarita for engagement/ further information</p> <p>Dan, Dad Matters</p>	<p>16<sup>th</sup> June 2021</p>
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			<p><i>let Dads know what support is available. Simon said that it is unlikely due to the restrictions around Covid, however Dad Matters may be able to explore doing a walk round at the NICU and that they could organise some posters to be displayed, asked Dan to forward these on.</i></p> <p>July 2021 - NK</p>			
8	Agreed Actions: review with group Rob Butler, Admin		Ran through actions to confirm with the group	<b>Please see this column for all actions from #1 meeting.</b>		
9	AOB: Meeting Participants	Celeste, Nurturing Foundations	<p>Celeste gave an update on Nurturing Foundations and the projects they are working on in regards to pregnant women up to 2 years old. Mainly around the 1000 days project</p> <p>Kate asked question to Celeste about what her catchment area is. Celeste's reply was that they are based in Harpurhey, but cover all North Manchester including Rochdale and Oldham.</p>	*Send Celeste contact info for Cathy GMEC MVP and also information on Action Together Grass Roots (Women's Foundation and Family Grass Roots)	Naomi Healthwatch Rochdale	Thursday 3 <sup>rd</sup> June 2021



	<p>Sign up to Rochdale and Oldham MVP</p> <p><b>MESSAGE:</b> INFORMATION FROM “Relax with Lucy” to add to minutes to be shared</p>	<p>Interested attendees to send email to <a href="mailto:info@romvp.org.uk">info@romvp.org.uk</a> requesting sign up</p> <p>“I am a mental health nurse and mindfulness for loss instructor, I wanted to share about my new baby loss app which is a free app families can use to help prepare them for the delivery of a baby that has died. It's on the play store and is called Ellie's Gift in memory of my daughter. I am looking to link in with local midwifery bereavement teams to help me raise awareness of this resource locally. I am also developing some relaxation and mindfulness recordings to help support families after baby loss with anxiety and have launched a project to provide free mindfulness for baby loss sessions for our local community to</p>	<p>information added on this to the chat facility</p> <p>Follow up email to attendees</p> <p>Lucy to forward leaflets further information to share to social medias</p> <p>Leona to contact for engagement/Networking</p>	<p>Healthwatch Rochdale</p> <p>Lucy to send to Rochdale and Oldham MVP info inbox</p> <p>Leona to contact Lucy via Email</p>	<p>9<sup>th</sup> June 2021</p> <p>14<sup>th</sup> June 2021</p>
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 @oldhammvp

			access also. I am looking to network as much as possible to help me raise awareness of this support.”			
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**Date of next Rochdale and Oldham Maternity Voices Partnership meeting:**  
TBA

Leona Barlow, Rochdale and Oldham MVP Chair - Minutes accepted -08.06.2021



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